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13th December 2019

CHRISTMAS & NEW YEAR PUBLIC HOLIDAY TRADING - GOLD COAST OFFICE

With Christmas & New Year nearly upon us, TCF wishes to advise our operating hours and policies during this period for Delivery of cargo and storage. TCF trading hours will be as follows:-

DATE	OPERATING HOURS
Tuesday, 24 December	2:00 PM CLOSE
Wednesday, 25 December	CLOSED
Thursday, 26 December	CLOSED
Tuesday, 31 December	2:00 PM CLOSE
Wednesday, 1 January	CLOSED

TCF offices will be closed as stated above and open as normal in between, however this may vary due to vessel availability advised by Australia-wide ports. If your container requires collection during this period, the following additional charges will apply over and above your advised rates:

FCL - Charges	As per above dates
20ft Container	
Staging fee/back to Yard*	\$ 250.00
Collection Fee**	\$ 250.00
Storage fee at Yard	\$55.00
40ft Container	
Staging fee/back to Yard*	\$275.00
Collection Fee**	\$275.00
Storage fee at Yard	\$75.00

LCL / AIR Charges	As per above dates
LCL & AIR	
Handling In per plt	\$ 7.00 per plt p/day
Handling Out per plt	\$ 7.00 per plt p/day
Storage Fee at CFS	\$ 6.00 per plt p/day
Transport to Storage facility - LCL	\$ 15.00 per cbm**
Transport to Storage facility - AIR	\$ 0.15 per kg**
*plt 1.1x1.1x1.2m ** Min \$70.00	

*All containers collected from Sunday 15 Dec to 12 Jan that cannot be delivered due to Client premises be closed will incur Staging Fee, Back to Yard and Storage Fees

**Additional fee for collection of containers and LCL cargo during this period from bonded facilities and moved to nonbonded facilities will apply. If cargo cannot be transferred additional higher storage charges will apply

Note - Fuel Surcharges and container Lift Fees are additional to above listed transport pricing

Please note that due to the short weeks and subject to vessel availability advised by the Ports, delivery capabilities will be reduced. We will however endeavour to meet all delivery requirements during this period, please understand that there may be consequential delays particularly with the collection and de-hire of empty containers.

With regard to **container detention**, our cut off for notification will be Wednesday 18 December at 1:00 pm. Notification can only be given for containers which are empty at that time. TCF has received communication from all transport operators that they will not be held responsible for any detention incurred where notification is after this period. Please note that during peak season periods collection of empties can take 72 hours or longer to arrange from notification to collect.

On behalf of the entire team at TCF, we wish you a very safe & happy holiday period.

Yours Sincerely, TCF International Pty Ltd

Wayne Ritchie Managing Director