



Update on COVID-19 Services to Brisbane – impact on Queensland Port Entry

19th March 2020

Dear Customer,

We would like to provide an update on the outbreak of COVID-19 and the impact to Hamburg Sud's operations in Australia.

As reported in the media yesterday, Maritime Safety Queensland Authority has introduced additional isolation and border recommendations in response to containing the COVID-19 outbreak.

The latest requirements restrict vessels from entering a Queensland pilotage area until 14 days have elapsed since the departure from a country outside Australia. This applies to all vessels that have departed a country outside Australia from 15th March 2359 AST. Some exceptions to this restriction however have already been agreed, covering New Zealand, Papua New Guinea and a number of South Pacific origins.

At this point in time, border controls for Australian States/Ports only apply in Queensland (Brisbane port) as outlined here, and for New South Wales (Sydney port) where currently vessels cannot berth until 14 days have elapsed since the vessel left any port within Mainland China.

To comply with this new regulation for Brisbane, we expect vessels employed on our **Southern Star/SENZ** and **AUSE2** services (both SE Asia to Brisbane) will face arrival delays into Australia. Our remaining services between NE Asia and SE Asia are not impacted.

We are urgently working on contingency plans to minimize disruption to your shipments and will revert once these have been finalized.

Please contact your nearest Hamburg Sud office should you have further questions.

Contact us

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