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11<sup>th</sup> December 2024

## CHRISTMAS & NEW YEAR PUBLIC HOLIDAY TRADING

With Christmas & New Year nearly upon us, TCF wishes to advise our operating hours and policies during this period for Delivery of cargo and storage. TCF trading hours will be as follows:-

DATE	OPERATING HOURS
Tuesday, 24 December	***2:00 PM CLOSE***
Wednesday, 25 December	CLOSED
Thursday, 26 December	CLOSED
Friday, 27 December	Normal operating hours
Saturday, 28 December	CLOSED
Sunday, 29 December	CLOSED
Monday, 30 January	Normal operating hours
Tuesday, 31 December	***2:00 PM CLOSE***
Wednesday, 1 January	CLOSED
Thursday, 2 January	Normal operating hours

TCF offices will be closed as stated above and open as normal in between. If your container requires collection during this period, the following additional charges will apply over and above your advised rates:

FCL - Charges	As per above dates
<b>20ft Container</b>	
Staging fee/back to Yard*	\$ 350.00 + FSC
Collection Fee**	\$ 385.00 + FSC
Storage fee at Yard – per day	\$80.00
LO/LO	\$80.00 per lift x 2
<b>40ft Container</b>	
Staging fee/back to Yard*	\$385.00 + FSC
Collection Fee**	\$450.00 + FSC
Storage Fee at Yard – per day	\$100.00
LO/LO	\$100.00 per lift x 2

LCL / AIR Charges	As per above dates
<b>LCL &amp; AIR</b>	
Handling In per plt	\$ 10.00 + FSC
Handling Out per plt	\$ 10.00 + FSC
<b>Storage Fees</b>	
Storage fee at CFS - per day	On application
• Pallet = 1.1x1.1x1.2m	

Please be advised of the following arrangements during the holiday period:

- **Staging & Storage Fees:** Containers collected from 16 Dec to 17 Jan that cannot be delivered due to client closures will incur staging, back-to-yard, and storage fees.
- **Additional Fees:** Transfers from bonded to non-bonded facilities during this time will attract additional charges. Higher storage fees apply if cargo cannot be moved.
- **Public Holidays:** Transport operators will close at 12:00 PM on listed public holidays. Toll fees may apply based on staging and storage locations.
- **Delivery Expectations:**  
Due to reduced delivery capabilities during short weeks and vessel availability, delays may occur, especially with empty container collection and de-hire. Customs-held entries will be monitored, and timeslots booked once carriers reopen. Wharf storage fees may apply for holds cleared during closures.
- **Container Detention:**  
Notifications for empty container returns must be made by 1:00 PM, Friday 13 December. Transport operators will not accept responsibility for detention fees if notified after this cut-off. During this peak season, empty collections may take 72+ hours to arrange.

Thank you for your understanding, and on behalf of the TCF team, we wish you a safe and happy holiday season.

Yours Sincerely,  
**TCF International Pty Ltd**  
Wayne Ritchie  
**Managing Director**